

# DO YOU KNOW WHEN TO CALL 9-1-1?



West Shore RCMP Non-Emergency #(250)474-2264

In Case of Emergency Call 911



	<p>When to Call 911:</p> <p>*9-1-1 is for police, fire or medical emergencies when immediate action is required: someone's health, safety or property is in jeopardy or a crime is in progress.</p>
	<p>Examples of When to Call 9-1-1:</p> <ul style="list-style-type: none"> <li>• Events that involve an immediate threat to a person or property: screams, attacks, gunshots, fires, car accidents with injuries or any other medical emergency</li> <li>• A substantive, in-progress crime. This includes fights, break and enters (if there is a suspect on scene) or a report of an impaired driver</li> <li>• A serious crime that has just occurred (examples: sexual assault or robbery)</li> <li>• A suspicious circumstance that may indicate an imminent criminal act (examples: prowler, vandal)</li> <li>• <b>You need a Police Officer right now!</b></li> </ul>
<p><b>250-474-2264</b> (0 to skip recordings)</p>	<p>When to call the RMCP Non-Emergency line: #250-474-2264</p> <ul style="list-style-type: none"> <li>• An incident which is not an immediate threat to safety of a person, or an incident which has been discovered after the fact:</li> <li>• Examples: theft, theft from vehicle, traffic complaints, damage to property, fraud complaints, drug complaints etc....</li> <li>• <b>All complaints should be called in right away when they are occurring</b> so the police can properly follow up and address the issue while it is happening.</li> <li>• Calling in right away to police creates a record of the incident which assists police, property managers and Chief &amp; Council</li> </ul>
<p>Community Liaison</p>	<p>When to contact the RCMP Community Liaison or Band Office:</p> <ul style="list-style-type: none"> <li>• Report all incidents to the police firstly, when they are occurring.</li> <li>• RCMP Community Liaison is not meant to replace calls for responsive or investigative matters. Some calls need immediate response and shouldn't wait until the Liaison Officer drops by the community. Your Liaison is sometimes away from the office for periods of time and we do not want a serious matter to go unreported.</li> <li>• If you need police in the community, call 9-1-1 or the general complaint number at #250-474-2264, if the Liaison is on duty, he will be advised.</li> <li>• It is a good idea to follow up after any incident and inform the RCMP Liaison and the Band Office staff to ensure they are advised and aware of your issue.</li> </ul>

